

Privacy Policy

PRIVACY POLICY

Your privacy is importance to us.

This is UP-RITE Tree Support's Privacy Policy which is effective as of November 1, 2012, and describes how UP-RITE Tree Support collects and uses information from the www.UpRiteTreeSupport.com website.

UP-RITE Tree Support respects the privacy rights of our users and recognizes the importance of protecting the information collected about you. UP-RITE Tree Support uses your data to provide information of interest to you, and to communicate with you. UP-RITE Tree Support stores your data in the United States, and our use of your data is subject to this privacy policy.

This Privacy Policy may be amended from time to time. Any such changes will be posted on this page. If we make a significant or material change in the way we use your personal information, the change will be posted on this page thirty (30) days prior to taking effect and will be notified via e-mail.

If you have any questions regarding our Privacy Policy, or wish to contact us, please send an email to info@upritetreesupport.com.

Types of Information Collected:

Personally Identifiable Information

Although parts of our website can be used without submitting any personally identifiable information, some areas do suggest you provide information that enables us to identify who you are and send you information. UP-RITE Tree Support generally collects personally identifying information with your specific knowledge and consent. For instance, when you request a quote, seek information, or make a purchase, you are asked to provide information such as your e-mail address, name or phone number. For certain services, we may also request a credit card number, or other financial information. We will then create an account for you.

The Way We Use Information

We use the information you provide about yourself when requesting information, only to complete that request. We do not share this information with outside parties except to the extent necessary to complete that request. We use information provided that is descriptive of a web site as project data unique to that web site. We use return email addresses to answer the email we receive and to provide reasonable notification of our project, service, or product news and updates. Such addresses are not shared with outside parties.

In addition, the personal information you provide will allow us to alert you to new products, features and enhancements; special offers; upgrade opportunities; and events of interest. We may send you electronic communications about UP-RITE Tree Support products or services.

Finally, we never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without also providing you an opportunity to opt-out or otherwise prohibit such unrelated uses.

Security

UP-RITE Tree Support is concerned with keeping the information you submit to us secure and private. UP-RITE Tree Support takes appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data. These include internal reviews of data collection, storage and processing practices and security measures, as well as physical and technical security measures to guard against unauthorized access to systems where we store personal data.

If you have any questions regarding our security practices, please contact info@upritetreesupport.com.

Children's Privacy

Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our website from those we actually know are under 18, and no part of our website is structured to attract anyone under 18.

Aggregate Information

We may store non-personally identifiable information that we collect through log files to create a profile of our users in the aggregate. Log files record internet protocol (IP) addresses, browser types, internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks which we will use to analyze trends, administer the Service or UP-RITE Tree Support's website, track aggregate service and usage patterns, and gather broad demographic information for general use. Your individual usage cannot be tracked through aggregate data.

As is standard practice on many web sites, UP-RITE Tree Support may use "cookies" and other technologies to recognize you and provide personalization, as well as to help us understand which parts of our web site is the most popular, where our visitors are going and how much time they spend there.

Changing or Updating Your Information

You can correct or update your account information at any time by contacting UP-RITE Tree Support at info@upritetreesupport.com. We will be happy to review, update or remove information as appropriate. We may still retain your information in our files however, to resolve disputes, enforce our terms of use, and due to technical and legal requirements and constraints related to the security, integrity and operation of the Service and our websites.

Compliance with Legal Process

We may disclose personal information if we are required to do so by law or we in good faith believe that such action is necessary to: (1) comply with the law or with legal process; (2) protect and defend our rights and property; (3) protect against misuse or unauthorized use of our web sites; or (4) protect the personal safety or property of our users or the public (among other things, this means that if you provide false information or attempt to pose as someone else, information about you may be disclosed as part of any investigation into your actions).

Questions and Suggestions

If you have questions or suggestions, please contact us at info@upritetreesupport.com.